

	POLICY		Owner Department: City Manager
	Code of Conduct in City Facilities		
Effective Date: October 21, 2002	Last Reviewed Date: December 5, 2022	City Council Approval Dates: December 5, 2022	
Approving Authority: Moncton City Council	Replaces No.: 1407		
1. Purpose Statement			

The purpose of this policy is to create a respectful, positive, safe environment for users of facilities owned, operated, or maintained by the City of Moncton.

2. Application

This policy applies to all users of City of Moncton owned and maintained facilities, including but not limited to residents, visitors, spectators, instructors, referees, coaches, players, parents, and volunteers.

3. Definitions

“City” means the City of Moncton or any third party operating one of its facilities on its behalf.

“facilities” means all facilities owned, operated or maintained by the City to which members of the public may have access, including but not limited to buildings, parks and trails, playgrounds, swimming pools, sports fields, tennis or other outdoor courts, and skating rinks.

4. Policy

1. The City has zero tolerance for any form of verbal or physical violence, threats, aggressive or inappropriate behaviour, harassment, bullying or discrimination in its facilities.

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2. The behaviours that the City considers to be forms of verbal or physical violence, threats, aggressive or inappropriate behaviour, harassment, bullying or discrimination include, but are not limited to:
 - a) Shouting insults at or threatening participants, referees, members of the public or employees;
 - b) Bullying, insulting or demeaning an individual or group of people;
 - c) Throwing objects deliberately or aggressively in a manner intended to harm, threaten or intimidate someone;
 - d) Approaching an individual or group of people in a physically or verbally aggressive manner;
 - e) Inciting violence among individuals or a group of people;
 - f) Any form of physical violence against an individual;
 - g) Making comments of a sexual nature or inappropriate sexual touching; or
 - h) Discriminating against an individual or group based on race, religion, language, gender, ethnicity or sexual orientation.
3. The City has the right to expel from its facilities or deny access to programs anyone who violates this Policy, for a certain period depending on the severity of the inappropriate behaviour.
4. Repeated violations of this Policy by participants or spectators of sports groups or community organizations may result in a reduction or denial of facility booking time for the group or organization.
5. The City has the right to report any incident to police, depending on the severity, and to take any necessary legal action against anyone who violates this Policy.
6. The City has the right to seek, in addition to any of the above measures, reimbursement for costs associated with repairs or loss of revenue from anyone who damages property during an incident in violation of this Policy.

7. RESPONSIBILITIES

a) City Administration

- i. Adoption of this Policy and any amendments thereto;
- ii. In consultation with user groups and partner organizations as the case may be, ensure compliance with this Policy and support management decisions regarding expulsion or denial of access;
- iii. Ensure that users of the facilities are aware of this policy;
- iv. Cooperate with any police investigation or instruction to appear in court;

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b) Users:

- i. Comply with this Policy;
- ii. Behave in a manner that is respectful of others so that services and facilities can be used and enjoyed by everyone;
- iii. Call 911 in the event of an emergency;
- iv. Cooperate with any police investigation or instruction to appear in court;
- v. Promote, support and endorse this Policy among their members; and
- vi. Advise City administration of any incidents occurring at a facility which may require additional action under the Policy.

8. The City Manager or their designate is responsible for administration of this Policy.

5. Administration and Contact

City Clerk's Office

655 Main St., Moncton, NB E1C 1E8

Telephone: 506.853.3550

Email: info.clerk@moncton.ca